

## PRIVACY POLICY

### User acceptance

This document (hereinafter called "Privacy Policy") aims to regulate the use of the website that CELLER MASROIG I CREDIT SECTION, SCCL (hereinafter "CELLER MASROIG") makes available to stakeholders and users at the address <https://cellermasroig.com/>.

In compliance with the General Data Protection Regulation (GDPR 2016/679 EU) and Law 3/2018 of 5 December on data protection and digital rights guarantees, CELLER MASROIG informs users that the personal data they provide when filling in contact forms or requirements will be processed by CELLER MASROIG in order to be able to provide and report on the services or products that CELLER MASROIG offers, as well as to respond to their requests and/or queries. Filling in a form on this website implies that the user recognises that the information and personal data he provides are his or her own, accurate, up-to-date and true.

Who is responsible for the processing of your personal data?

del Responsible Identity: MASROIG CELLAR AND CREDIT SECTION, SCCL

: Commercial name: MASROIG CELLAR

/ NIF / CIF: F-43011964

: Direction: C/ MAJOR, 8, 43736 - THE MASROIG

: Telephone: (+34) 977825050

Email exercise rights: [pdades@cellermasroig.com](mailto:pdades@cellermasroig.com)

el Enrolled in the Government of Catalonia Cooperatives Register with number: 92

: Activity: Agricultural partnership with Section de Crèdit and Agrobotiga. Enoturism activities.

For the purposes of the personal data protection regulations, the personal data that you provide through the web forms will receive the data processing of "Web Users".

### Data processing purposes

We deal with the personal data of our contacts, users, customers, partners and suppliers in order to manage the commercial relationship with our cooperative and, in particular, the contractual aspects, the provision of information from our institution and industry, the organisation of activities, campaigns or events and the submission of information and commercial communications (also via electronic means), blogging and the sale of products and services, as well as the reserve of activities.

### Data retention

Personal data will be retained for the period of 5 years in accordance with the existing tax rules and, if applicable, for 10 years under the Law on the Prevention of Money Laundering and the Financing of Terrorism.

In any case, CELLER MASROIG will keep his personal data as long as it is necessary for the provision of contracted services, unless we are asked to delete it. However, it will retain them for the period of time necessary to comply with the legal obligations that in each case correspond to the type of data and the purpose of obtaining it.

#### Legitimation for data processing

The legal basis for the processing of your data is in most cases the existence of a prior contract with CELLER MASROIG, or in its defect, the express consent of the user, granted in the forms it may fill out and in the orders and reserves made.

To contact or comment on this website consent to this Privacy Policy is required.

The prospective or commercial offer of products and services is based on the consent requested of it, without in any case the withdrawal of this consent making the execution of the service subscription contract conditional, for example in the case of the credit section.

#### Recipients

The data can only be communicated to organisations linked to CELLER MASROIG in the field of the management of their products and/or services for the same purposes as previously referred to, as well as to those competent public administrations when required by the current regulations.

CELLER MASROIG cannot guarantee the absolute inexpugnability of the Internet and therefore the violation of data by fraudulent access to it by third parties, and it cannot take any responsibility for such attacks.

CELLER MASROIG staff will be able to access their data according to each of the purposes of the processing and with the objectives described in this Privacy Policy. All employees of CELLER MASROIG have been trained and informed of their responsibilities in this regard and sign the corresponding confidentiality agreement. Likewise, they can access their data, those organisations that are necessary for the proper management of the provision of the service, such as computer providers and website managers, postal shipping companies or messaging companies.

CELLER MASROIG has established contracts or contractual agreements and security measures with these third parties, to ensure the appropriate level of security and protection of personal data.

#### Rights of the interested party

It can request access, rectification, deletion, restriction to processing, portability and opposition to processing its data at any time.

The registered user at all times retains the possibility to exercise his rights of access, rectification, opposition, deletion, restriction of processing, portability or opposition to the processing of his data by sending an email to [pdadescellcellermasroig.com](mailto:pdadescellcellermasroig.com) or from a postcard to C/ Major, 8, 43736 - EL MASROIG, accompanied by a document accrediting his identity. Furthermore, in accordance with Law 34/2002 of 11 July on the services of the Information

Society and Electronic Trade, it may at any time revoke the consent given to the reception of commercial communications. You can also contact the Spanish Data Protection Agency if your rights and freedoms in data protection have been violated.

#### Data Typology

The basic identification data (first name, last name, postal and electronic address, telephone and NIF) and relation are processed, for the submission of proposals, for commercial information and for billing (account number, credit card, etc.). Specially protected data categories are not treated.

No information is deleted unless the user is requested to delete and, whenever and when, this deletion is appropriate. Information is always available, although it may be blocked for information, marketing and/or commercial submissions, if the rights of suppression, restriction of processing or opposition by the user have been exercised.

#### Information Security and Access Policy

Access to the database is protected by user and password. In the case of authorized remote access, this is done using an SSL communication protocol.

#### Security incident response policy

CELLER MASROIG has adopted appropriate technical and organisational protection measures and these measures apply to data that might be affected by potential security violations. There is no access to customer/user data for people who are not authorized to access it. In the event that CELLER MASROIG identifies a personal data security breach that commits its users, the competent authority within 72h will be notified, if applicable, as soon as possible.

#### Privacy Policy Changes

CELLER reserves the right to modify this policy to adapt it to legislative or jurisprudential developments. In these circumstances, CELLER MASROIG will announce on this page the changes made reasonably in advance of their implementation, and therefore ask them to review the updating dates for this policy.

#### Commercial Mails

According to Law 34/2002, of Information Society and Electronic Trade Services, CELLER MASROIG does not conduct Spam practices, so it will not send commercial e-mails that have not been previously requested or authorised by the user. Consequently, in each of the forms that are inserted on the web, the user has the possibility to give his or her consent to receive commercial information.

CELLER MASROIG undertakes not to send commercial communications without properly identifying them.

#### Applicable legislation and judicial competence

Any controversy arising in the interpretation or implementation of this Privacy Policy will be interpreted according to Spanish legislation. CELLER MASROIG and the user, who renounce any other jurisdiction that may correspond to them, submit to the Courts of the city of Tarragona.

Version: April 2022